



# JANSPORT CONSUMER REPAIR RETURN FORM

Please Complete all applicable fields - print this form and attach a copy to your warranty return FOR REPAIR EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

**JanSport**  
**ATTN: JANSPORT WARRANTY SERVICES**  
510 Crystal City Hwy. 83 South / Suite 9  
Uvalde, TX 78801

<b>Name:</b>	<b>Address:</b>	<b>Are you a VF Corp Employee?:</b> <input type="checkbox"/> YES <input type="checkbox"/> NO	<b>Employee ID#:</b>
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<b>City:</b>	<b>State:</b>	<b>ZIP:</b>	<b>Home Phone:</b>	<b>Cell Phone:</b>
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<b>Email:</b>	<b>Preferred Method Of Contact:</b> <input type="checkbox"/> Home Phone <input type="checkbox"/> Cell Phone <input type="checkbox"/> email
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**REASON FOR RETURN:**

**PRODUCT RETURN/REPLACEMENT OPTION:**  
If your returned warrantable item cannot be repaired for whatever reason, would you accept a eGift card for the retail value of the item or would you want the original item returned to you in "as-is" condition at no additional cost?

**RETURN** my non-repairable item  
 **GIFT CARD** for retail value of the item

Please select a box.

**NOTICE FOR ITEMS RETURNED FOR REPAIR:**  
Typically, the turnaround time for repair of returned items is two weeks from the date of receipt. However, during peak season, we may encounter some delays. Our policy requires that all items accepted for repair must be clean. Please ensure your item has been emptied of all personal items and is clean and free from dirt and debris prior to return. Color of replacement materials may vary depending on the age of your pack. We prioritize using the closest color match, while maintaining function.

For further questions or concerns, please visit us @ [www.JanSport.com](http://www.JanSport.com), or call 800-426-9227

<b>Signature:</b>	<b>Date:</b>
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